

At Hardware Wala, we have a simple replace & refund policy.

Replace are accepted up to 24 hours of delivery in the following cases:

- 1. Regarding quality issues, we stand by the products sold on **Hardware Wala** and there is no question asked replacement of the product for any type of quality issue, regardless of nature.
- 2. Any damaged or missing product.

Please Note: No returns are accepted for cases where there are no issues with the product but may have been misordered or excessively ordered at your end. Refunds are processed immediately back to the original payment method or as Hardware Wala credits, as per your preference.