



**Hardware Wala**

## Shipping Policy

### **Order Processing and Confirmation:**

- Hardware Wala prioritizes fast delivery! We confirm and dispatch orders within 30 minutes of your order confirmation.

### **Delivery Timeframe:**

- Enjoy convenient same-day delivery for orders placed between 8:00 AM and 8:00 PM.
- Your order will be delivered within 60 minutes to serviceable pincodes in Bhopal, as displayed during checkout and on our homepage.

### **Shipping Costs:**

- We offer a flat shipping rate of ₹99 for all orders, regardless of the quantity.

### **Delivery Area:**

- Currently, Hardware Wala delivers to serviceable pincodes within Bhopal.
- You can check your serviceability during checkout or on our homepage.

### **Delivery Schedule:**

- Deliveries are made between 8:00 AM and 8:00 PM on weekdays.

### **Tracking Your Order:**

- You will receive a live tracking link via WhatsApp message, allowing you to track your order in real-time.

### **Returns and Exchanges:**

- For information on our Returns and Refund Policy, please visit:  
<https://hardwarewala.shop/>.

### **Undeliverable Packages:**

- If a package is undeliverable due to an incorrect address provided by the customer, a re-delivery fee may apply.
- We will attempt to contact you for address verification before delivery.

### **Contact Us:**

- If you have any questions regarding our shipping policy, please feel free to contact us at +916260868878 or hardwarewalabhopal@gmail.com